

northeast indiana

Annual Report 2011



for every woman...

A Message from Our Board Chair and President/CEO

2011 proved to be a busy year for the board, staff and volunteers of the YWCA Northeast Indiana, Inc. We'd like to share with you some of the strategic initiatives that have been the foundation of the various activities carried out this past year. As we highlight this past year's board activities, please remember that the mission - YWCA is dedicated to Eliminating Racism, Empowering Women, and Promoting peace, justice, freedom and dignity for all - is the cornerstone of our strategic vision.

It's important for all to know that we are fortunate to remain financially stable. Our fiscal year ended 12/31/11 with a positive cashflow. We operated within a budget of \$1.4million. The year ended with revenues slightly above budget and expenses slightly below, with operating income exceeding expense. We show a slight net loss, due to unrealized losses in our investment income. We ended the year with total net assets of \$3.7million, no debt and our investment assets intact.

YWCA staff continued seeking ways to provide a high level of program while remaining efficient, particularly with the recent recession and changes in giving patterns. We continue to seek ways to broaden our sources of funding, increase our donor base, and to remain vital as an organization to provide the services to the community that are needed to meet the needs of today.

We continued our work to envision the future for the YWCA. Through the generosity of the Foellinger Foundation, we had the benefit of several consultants beginning in late 2010 and continuing throughout 2011, to determine how best to serve the community and support our mission. We were one of a select number of organizations that joined the Foellinger Foundation Invited Initiative.

With sound financial footing, community support and continued increasing need for services, we forged ahead to determine what needed to be done to be sustainable for the future.

Two years ago, the board adopted a 2 year strategic plan. Following are the goals we have continued to focus on as we have worked to strengthen our organization:

Goal 1: Engagement and Support - Increase community awareness and engagement in and support of the YWCA

With part of our funding from Foellinger, we engaged the Asher Agency in assisting us with developing brand awareness, to distinguish ourselves from other agencies and to create community awareness of the services and programs we provide and continue to develop. This resulted in several billboards, PSAs and other uses of the "Why" in YWCA campaign. This, along with some new materials provided by our National organization, will further the awareness in our community.

Goal 2: Financial Management and Development - Achieve, build and sustain financial health

As mentioned previously, this has been a major focus and resulted in a positive financial outcome for 2011



Jan Wilhelm Board Chair

Debby Beckman
President/CEO

Our Vision Statement: Empower individuals, support families, and unite communities to improve the quality of life.

Our Purpose: To provide mission-based programming centered on domestic violence, economic emppowerment, immigrant services, and community diversity dialogues.

YWCA Northeast Indiana is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom, and dignity for all.

- Our Mission Statment

fiscal year. Barb Phillips, Chair of the Fund Development committee and Steve Miller, Director of Development and Marketing, spearheaded the creation of a very comprehensive Resource Development plan, which the board adopted in January of this year. This will be the cornerstone of the upcoming months of implementation by the board and staff to identify and seek out existing and new sources of funding.

Goal 3: Program service mix - Offer sustainable mission-based programs responsive to emerging trends and needs

Staff continues to develop new and existing programs to meet the changing needs of our community.

Goal 4: Leadership - Recruit and engage powerful, talented and diverse leadership needed to strengthen and sustain the organization

The governance committee set a goal to increase the size of the board from 8 to 12-15. Much time and energy was put into finding the right mix of talent and demographics to serve a diverse constituency. We are pleased to have met the goal and as of tonight's vote, we now have 14 board members of diverse backgrounds and experience.

Goal 5: Facilities - Plan for facilities and infrastructure required to strengthen and sustain our operations

This past year, we formed a Facilities task force, chaired by Past President Judy Roy, to take a long look at whether our facilities in its present form are serving us and our clients well, or if there is a better way to do things. This is a long term sustainability task force, which will continue to review options.

Much has been done, and much more will be done in the future. We have a blueprint that we follow, and we will be meeting later this summer as a new and larger board to review and revise the strategic plan, to keep things fresh, seek new ideas, and keep to the mission.

A major milestone for 2011 was our long awaited approval of our Gender Neutral Petition to the regional and then national governing bodies for approval. This was truly an historic step that allows the addition of men to our board of directors for the first time in 118 years. We strongly believe that we need the advocacy and resources of the men in our community to enhance our program and services. And don't worry, we will still be led by a woman chair and as stated in the by-laws, 60% of the board positions will be held by women.

Thank you to all who have made this past year a successful one. We will continue to provide much needed services to women and families, to advocate on behalf of women and to stand against racism and for equality for all. We hope that you will remain interested and review our ongoing activities through our newsletters and social media.

It is safe to say . . . stay tuned, more to follow.

Jan Wilhelm, Board Chair & Debby Beckman, President/CEO

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Our continuum of care, from prevention to empowerment

Community Education

Through community education programs YWCA Northeast Indiana Staff and volunteers reach out to Allen, DeKalb, Huntington, Noble, Whitley and Wells County to education community members on how to identify and assist those experiencing domestic violence. Our impact was increase dramatically this year through stronger collaboration with Higher Education systems throughout our service area. Our established educational programs meet most of the community's needs. Our strength is in our staffs' ability to customize our education programs to meet the specific needs of any audience.

Youth Education

Eyes Wide Open relationship awareness® an education program created by our staff over 5 years ago received the distinction of being the only program in northeast Indiana certified under Heather's Law, which was named after an Indianapolis teen-ager killed by her boyfriend. This program focuses on educating teens and young adults about healthy relationships and how to identify the sign of unhealthy and dangerous relationships. Teens completing this program leave not only with knowledge but with tools to they would need should they find themselves in an abusive relationship.

Digital Boundaries was launched in 2010 when staff recognized that the dynamics of teen and young adult relationships has changed dramatically with technology and the internet. In the same vain as Eyes Wide Open, this program focus on the healthy and safe use of technology and equipping them with tools needed should they end up in a dangerous situation. The increasing prevalence and horrific consequences of cyber-bullying and Sexting has made this program not only popular with students but with parents as well. Parents have found the companion Parent program helpful in learning the ins and outs of this new technology and how to talk and interact with their children about the dangers and consequences of internet

Our impact

- 1,277 adults reached
- 6 counties reached
- 45% increase in Domestic Violence 101 participation

Our impact

- 2,489 teens reached by Eyes Wide Open
- 6 counties reached
- · 12 schools middle & high reached
- 905 teens reached by Digital Boundaries

Crisis Intervention

Crisis Hotline is staffed by individuals trained to assist callers with whatever need or resources will help with their individual situation. Whether it is an understanding voice to answer question about domestic violence or someone to assist in developing a plan to safely leave a violent relationship, callers can find what the need every hour and every day of the year.

Crisis Shelter is a safe haven for those escaping immediate danger from their abusers. Women, men and their children found a safe place to meet their basic needs while case managers empower them begin the journey to healing and a brighter future free of abuse. Through partnerships with Matthew 25, Parkview Behavioral, Fort Wayne Community Schools, CANI and many others shelter guest receive complete wrap-around services to prepare them to leave the shelter.

Intensive Case Management Services are provided to those how safe alternatives to entering the crisis shelter or for those leaving the crisis shelter. Case Managers meet wherever and whenever clients need them to provide options, resources, and support with the goal of keeping families safe. The first step is to create a family safety plan as well as personal system plans for each family member. Once a safety plan is created, case manager and client work together to develop a plan to meet client's goals of breaking the cycle of violence and becoming independent of the abuser. Every plan is different for every client ranging from the most basic of safe affordable housing to legal and court issues.

Our impact

- 36 years providing Domestic Violence services
- 6 languages spoken by staff
- 4,209 crisis calls served
- 718 adults and children sheltered

"There is no real way for me to show my appreciation for what has been done for me at the Shelter... I am finally proud of myself again. I am on the right path to make my kids proud of me again, and that means the world to me." E.H., Shelter Client

Our impact

- 154 women reached through Incarcerated Women Support Groups in 3 counties.
- 41 adults and 52 children served by Steps To Success

Empowerment

Support Groups offered during 2011 focused on providing education, information and peer support for victims in different stages of rebuilding their lives after experiencing domestic violence. Three groups served hundreds of women throughout our six county service area: The Women's Empowerment Group, Girls Group kelsey's group, and support groups for incarcerated women that was offered in the Allen, DeKalb and Whitley jails.

Steps to Success is the capstone to our domestic violence services continuum. This two year program begins once the crisis situation has been resolved. Whether participants are coming from our own programs or referred by another agency the focus and goal is empowerment and self sufficiency. For up to two years case managers as participants indentify and set goals to achieve the future they desire and deserve.

Eliminating racism

Racial Justice

Diversity Dialogue continued to be a monthly forum for community members to learn and discuss difficult topics that often lead to anger and division in our community, such as human trafficking, Islamophobia, and methamphetamine abuse. A special highlight of 2011 was an interactive tour of the African American Historical Museum in February in celebration of Black History Month.

A Day in the Life of an American Minority is an interactive discrimination simulation created by our staff. As one participant described, "It's about illustrating the differing realities of those in power and those who are powerless." Participants navigate barriers faced every day by minorities in our country, by taking on the persona of a gender, race, and ethnic group different than their own. Day In The Life was presented three times in 2011, to the Victory Noll community in Huntington, to Huntington University, and to Salvation Army staff in Indianapolis.

"I never knew how much the deck was stacked in my favor..." ADIL Participant

Refugee Services

A dedicated Program Coordinator works with volunteers and community agencies to provide ongoing supportive services for refugee families. YWCA Northeast Indiana has made a special effort to welcome refugees fleeing tragic situations in Myanmar and DR Congo, and is at the forefront of supporting their efforts to secure affordable housing, jobs, and educations.

Educational Opportunities continued to grow, thanks to dedicated volunteers. Additional English and computer classes were added to meet demand, and for the first time, we were able to add classes to meet the needs of Congolese refugees.

Our impact

- 10 Diversity Dialogue presentations given
- 155 unique visitors to Diversity Dialogues
- 3 Day in the Life presentations given
- 288 classes taught to 91 refugees
- 49% increase in classes offered

"These classes are absolutely helpful in learning English and improving yourself. We get a lot of motivation from our teachers. Being able to speak English better gives me more confidence every day, wherever I go." L.D., Education Client

Our community impact



Domestic Violence Awareness Month

We celebrated our 7th Annual Flowers on the River Walk to honor those lives affected by domestic violence. We partnered with local colleges and high schools again this year for Chalk It up to Awareness.

Hope Awards were presented to Natasha Crouse, Karen Hinshaw, Claudette Lear, Lydia M. Runge-Quinn, and Rosa Wheeler for their exemplary effort related to our hallmarks and mission.



A tour guide talks about Reconstruction-era politicians for Dialogue guests.

Black History Month

As part of our mission to eliminate racism, YWCA Northeast Indiana works throughout Black History Month to introduce the community to the arts, culture, and background of African Americans.

The highlight of our 2011 Black History Month celebration was a special Diversity Dialogue featuring a tour of the African/African-American Historical Museum in Fort Wayne.



East Noble students participate in TDVAM activities at their high school.

Teen Dating Violence Awareness Month

Teens are more susceptible to dating violence and peer pressure from Valentine's Day, prom, and the stresses of life, but have fewer ways to cope. Teen Dating Violence Awareness Month, set in February, is an opportunity we take to talk to teens about what love really is, how to treat your partner, and how to keep yourself safe, both online and off. During TDVAM, our Community Educators visit schools to present toolkits and talk to students about safe and healthy dating.



Homeward Bound Walkers raised money for YWCA programs.

Homeward Bound 5K walk

Homeward Bound is an annual event that takes place in communities throughout Indiana to raise funds and awareness about affordable housing and homeless needs. Individuals were encouraged to join the 'YWCA team' by donating a dollar for homeward bound houses and to sponsor the walk. In 2011, 29 walkers on two teams raised \$3,858 for YWCA programs.



Joe Raffety (right) throws the first pitch.

100 Good Men Night at Tincaps

The Fort Wayne TinCaps held a pre-game ceremony at their July 7th home game to honor those that were nominated as men who demonstrate traits which support the YWCA's mission. Thirty-six men were nominated by co-workers, friends, and family as part of the YWCA's 100 Good Men Project.



2011 Peggy Hobbs Service Award

The recipient of the Peggy Hobbs service award was **Carol Durham**, whose volunteer experience spans 30 years of involvement with the Women's Bureau.

The other outstanding nominees were Lynne Gilmore, Dina Mansour-Cole, Dorie Sitko, and Tonya Wine.

YWCA Participation

We are grateful for the opportunities to share our mission and offer our support at many events staged throughout the year:

- Three Rivers Childrens Festival
- Equal Pay Day
- UWAC Day of Caring
- International Women's Day
- IPFW Health Fair
- CANI Family Fair
- GEMS Program Whitley County DV Task
 Force



Stacey Stumpf (top) speaks to local women about effective writing.

Women's Equality Day

This year, YWCA Northeast Indiana collaborated with the Fort Wayne Women's Bureau, the League of Women Voters, and IPFW to host a variety of events to commemorate August 26, the day women won the right to vote in the US. YWCA hosted a special Diversity Dialogue about human trafficking, IPFW librarian Denise Burh wrote and produced the play "Fighting Words," and Stacey Stumpf of the Journal Gazette hosted a lunch program on writing letters to the editor.



Circle of Women Luncheon attendees visit before the Celebration begins.

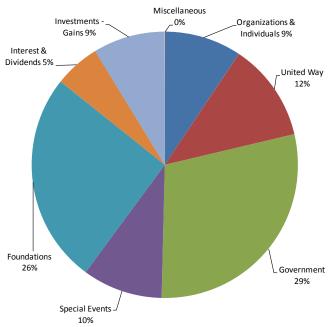
2011 Circle of Women Luncheon

This year's Circle of Women luncheon was a memorable celebration of 15 years of Circle of Women and the 35th anniversary of the opening of our Domestic Violence Crisis Shelter. Peggy Hobbs, Marion Coufadakis, Jan Bates, Mayor Win Moses, FWPD Chief Rusty York, along with several former YWCA volunteers, clients, staff, and executives told the story of the Shelter to an amazed crowd.

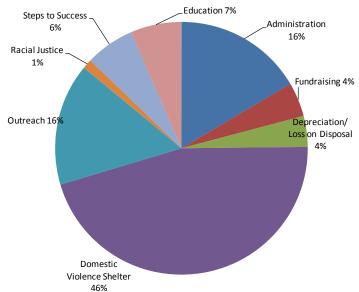
The 2011 Circle of Women luncheon raised approximately \$140,680 for domestic violence services.

Financial Report

Total 2011 Revenue



Total 2011 Expenses



Total 2011 Revenue

Foundations	\$344,471
Organizations & Individuals	\$125,979
Government	\$390,837
Investments - Gains	\$116,925
United Way	\$160,470
Special Events	\$130,851
Interest & Dividends	\$74,120

Total 2011 Expenses

Domestic Violence Shelter	\$655,473
Administration	\$237,644
Outreach	\$224,918
Depreciation/Loss on Disposal	57,116
Education	\$93,813
Steps to Success	\$90,396
Fundraising	\$62,777
Racial Justice	\$17,361

Thank you...

Donor categories are named for individuals who have played important roles in the YWCA's history.

Agnes Hamilton (\$50,000 or more)

English, Bonter, Mitchell Foundation

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Indiana Criminal Justice Institute

- Domestic Violence Prevention and

Treatment

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tributes

The following donations were made in tribute to another individual

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in honor of Paul O. Sauerteig

Holly Amber

in honor of Steve Gard

Madeleine Baker

in honor of Debby Beckman

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in honor of Craig Young

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in honor of Richard Beckman

Deborah Beckman

in honor of Josh Kornau

Deborah Beckman

in honor of Denny Nusbaum

Andy Candor

in honor of David Nelson

Andy Candor

in honor of Marty Pastura

Kelsey Cottrell

in honor of Pam Alford

Jennifer Flanagan

in honor of Tony Flanagan

Mary Jo Hardiman

in honor of Kris Hardiman

Mary Jo Hardiman

in honor of Joe Raffety

Ann Lantz

in honor of Michael GeRue

Marilyn Moran-Townsend

in honor of Bill Townsend

Veronica Munoz

in honor of the Munoz Family

Nikki Slone

in honor of Chris Hughes

Rosa Wheeler

in honor of Rick Schooley

Dianne, Nancy S., Kelly, Debby, Ann, Bobbie,

Nancy L., Madeleine, Donna

in honor of Andy Candor

Dianne, Nancy S., Kelly, Debby, Ann, Bobbie,

Nancy L., Madeleine, Donna

in honor of Mick Baker